

Client Charter's Achievement 2022

1. Students graduated with CGPA of 3.00 and above in every convocations;
 - Engineering Programmes = 50.6%
 - Engineering Technology Programmes = 62.8%
 - New Media Programmes = 92%
 - International Business & Engineering Entrepreneurship Programmes = 81%
 - Diploma in Engineering Programmes = 87.75%
2. 75% of lecturers with PhD qualification or its equivalent;
2022 = 73%
3. Ratio of academic staff to undergraduates at 1:15;
 - Faculty of Electrical Engineering Technology = 1:15
 - Faculty of Electronic Engineering Technology = 1:12
 - Faculty of Mechanical Engineering Technology = 1:8
 - Faculty of Chemical Engineering Technology = 1:8
 - Faculty of Civil Engineering Technology = 1:12
 - Faculty of Business & Communication = 1:27
4. Staff satisfaction index of more than 85% annually;
2022 = 73%
5. Student satisfaction index of more than 80% annually;
2022 = 70%
6. 30% of the minimum number of the required academic staff (based on staff: student ratio of 1:20 for each engineering programme in the faculty) are registered as Professional Engineer (PE) or equivalent; (refer table below)

Faculty	Program Name	Objective 6 Number of PE or equivalent required
FKTE	Bachelor of Electrical Engineering	1
	Bachelor of Mechatronics Engineering	0
FKTEN	Bachelor of Computer Engineering	0
	Bachelor of Microelectronics Engineering	0
	Bachelor of Electronics Engineering	0
	Bachelor of Biomedical Electronics Engineering	0
FKTM	Bachelor of Mechanical Engineering	0
	Bachelor of Manufacturing Engineering	0
FKTK	Bachelor of Materials Engineering	0
	Bachelor of Polymer Engineering	0
	Bachelor of Chemical Engineering	3
	Bachelor of Agricultural Engineering	1
FKTA	Bachelor of Civil Engineering	0
	Bachelor of Environmental Engineering	0
FPK		NR

NR: Not Related